

Amended against: -

1.5_Documents required to be submitted along with the technical bid

1. Bidder or e-Bidder here means Cloud Services Provider or CSP's their Authorized partners.
2. Services Provider here means Cloud Service Provider or their Authorized partner
3. **Refer Item 1.5- 4-C:** Should have minimum 03 reference of Government Entity in India for providing (IaaS, PaaS, SaaS) Services for which purchase order/performance certificate/project completion certificates from users should be submitted as part of bid.

Amended against: -

2. Responsibilities of Bidder/Cloud Service Provider:

- CSP/ Authorized Partner shall be providing training to 10 to 15 AICTE Recommended Professionals on Technically Cloud VMs and DB Services.
- **Refer Item 2- Sr. No.-7:** Items to be treated as dropped.
- **Refer Item 2- Sr. No.-12:** Connectivity between AICTE and CSP/Services Provider on VPN over Internet.
- **Refer Item 2- Sr. No.-15:** On-Site two cloud professional with minimum of 3 years' experience in cloud VM's handling and Administration. Profile of professionals to be shared with AICTE.
- **Refer Item 2- Sr. No.-2:** DC: DR ratio 25%:50% depending upon criticality of application of AICTE.

Amended against: -

4. Minimum Pre-Qualifications

- **Refer Item4-Sr.No.-2:** Refer to Meity Guidelines at

https://www.meity.gov.in/writereaddata/files/WI3_DR%20Best%20Practices_06112020.pdf

- **Refer Item 4- Sr. No.-16:** Individual SLA shall be added as per application and services and shall be included in SLA at the time of Award of Contract on Mutual agreement basis.
- **Refer Item 4- Sr. No.-16:** Acceptable uptime and penalties shall be as SLA at the time of Award of Contract.

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5. General Conditions

- **Refer Item 5- Sr. No.-12:** Initially parallel run time with least downtime as per mutual agreement date and time is done according with AICTE. Acceptable downtime shall be based on criticality of application of AICTE.
- **Refer Item 5- Sr. No.-22:** DC: DR ration to be **25%** to 50% depending upon criticality of Application and Database.

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6. Infrastructure and Services Requirements of AICTE

- Current applications are running on 1:1 ratio of Physical vs Virtual Core. Application are running on Intel Processor Based Compute.
- Complete requirement Intel or its equivalent to be approved by AICTE.
- AICTE application user Linux, Window and Centos operating system Platforms.
- Storage above has to be SDD.

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8.0 Specialized Services and Licensing

- The Live video streaming may vary from few minutes to few hours. Provision should be there to upload offline video's on to repository.
- The CSP/Bidder shall procure the licenses or subscription of services as the case may be on behalf of AICTE, for which the cost shall be borne by AICTE. The CSP/Bidder shall provide the proof of the cost from OEM and ensure cost of such Licenses or subscription is not be more than OEM Cost.
- Power Platform for Automation, No Code/Low Code Application Build and Data Analytics and Visualization running as SaaS.
- Storage Location of Streamed Video is One Drive and Share-point
- Video Streaming Size may be from few minutes to few Hours
- Current Application is using MS Teams
- Bidder needs to showcase capability during Technical Evaluation.

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11. Performance Security Deposit

- Security deposits shall be as per Government of India guidelines while Awarding Contract.

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28. Performance Bank Guarantee

- **Refer Item 28- Sr. No.- a:** Performance Security deposits shall be as per Government of India guidelines while Awarding Contract

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30. Failure to Agree with the Terms and Conditions of the RFP

- **Refer Item 28- Sr. No.- a:** To be invoked following necessary Government procedure.